

HEALTH ANALYSIS



Building Decision-Quality Data from the Ground Up

Accurate case management (CM) coding supplies Navy Medicine leaders with the information they need to increase access to care, improve outcomes, and reduce costs; inaccurate coding can have the opposite effect. BUMED's Branch Head for Care Management and Navy Case Management sought our help to examine CM coding practices and workload.

For practices, we examined the kinds of patients seen, who is using the codes, and which codes were being used. For workload, we determined whether the care was deployment-related, the seriousness and duration of the care, and variations in patient visits per case manager.

The analysis revealed the percentage of non-CM providers using CM codes across the enterprise, pinpointed the specific locations and groups responsible for the most miscoding, and informed case manager resource alignment. This translates to better data by helping BUMED target training opportunities to improve coding compliance and accuracy.

To learn more about how the Health Analysis Department can help assess program effectiveness, visit:

www.med.navy.mil/sites/nmcphc/health-analysis

